

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Serial No. ....  
Filing Date .....  
Inventorship ..... Battle  
Applicant ..... Microsoft Corporation  
Attorney's Docket No. ..... MS1-1709US  
Title: Enterprise Management of Public Instant Message Communications

## INFORMATION DISCLOSURE STATEMENT

*References* -- See Attached Form PTO-1449

## REMARKS

The citations listed, copies attached, are submitted in compliance with the duty of disclosure defined in 37 CFR §1.56. The Examiner is requested to make these citations of official record in this application.

Respectfully Submitted,

Date: 11/21/03

By: Kayla D. Brant  
Kayla D. Brant  
Reg. No. 46,576

EV316935812

<p>Substitute for form 1449A/PTO</p> <p><b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b></p> <p><i>(use as many sheets as necessary)</i></p>				<p><b>C m pl t if Known</b></p>	
				Application Number	
				Filing Date	
				First Named Inventor	Battle
				Group Art Unit	
				Examiner Name	
Sheet	1	of	2	Attorney Docket Number	MS1-1709US

Examiner Signature		Date Considered	
-----------------------	--	--------------------	--

**\*EXAMINER:** Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Unique citation designation number. <sup>2</sup> See attached Kinds of U.S. Patent Documents. <sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

**Burden Hour Statement:** This form is estimated to take 2.0 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

Please type a plus sign (+) inside this box →

EV316935812

Substitute for form 1449B/PTO				Complete if Known	
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> <i>(use as many sheets as necessary)</i>				Application Number	
Sheet	2	of	2	Filing Date	
				First Named Inventor	Battle
				Group Art Unit	
				Examiner Name	
				Attorney Docket Number	MS1-1709US

NON PATENT LITERATURE DOCUMENTS		
Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.
		"Instant Messaging Gets Down To Business; AOL, Microsoft, and Yahoo focus on growing market with enterprise IM apps.(Brief Article)", Konzer, T., InformationWeek, CMP Media LLC, March 1, 2003, 1 page.
		"Messaging in a 3G World", Angwin, A.J., IBM UK Laboratories, The Institution of Electrical Engineers, 2003, pages 68-72.
		"Instant Messaging in the Enterprise", Osterman, M., Business Communications Review, Jan. 2003, pages 59-62.
		"Instant Messaging Puts on a Business Suit", Lawton, G., IEEE Comput. Soc., Volume 36, No. 3, March 2003, pages 14-16.
		"Introducing Instant Messaging and Chat in the Workplace", Herbsleb et al., Paper: I Think, Therefore IM, CHI 2002: changing the world, changing ourselves, April 20-25, 2002, Volume 4, Issue 1, pages 171-178.
		"Securing Instant Messaging", Schwartz, M., Enterprise Systems, November 2002, pages 25-27.
		"Instant Messaging- an Instant Threat", Computer Fraud & Security, pages 19-20.
		"To Message or Not to Message", McEachern, C., Wall Street & Technology, January 2003, pages 34, 36, 37.

Examiner Signature		Date Considered	
--------------------	--	-----------------	--

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Unique citation designation number. <sup>2</sup> Applicant is to place a check mark here if English language Translation is attached.

Burden Hour Statement: This form is estimated to take 2.0 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U. S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.